



Susan E. Hoolahan, MSN '91 Chief Nursing Officer and Vice President of Patient Care UPMC Passavant

At UPMC Passavant, Susan E. Hoolahan sets the standard for patient care.

Ms. Hoolahan functions as the nurse executive in her role as chief nursing officer and vice president of patient care. Her duties in this role include: overseeing budget, establishing standards of nursing practice, and approving nursing policies and procedures, nursing

standards of patient care and standards of practice. Ms. Hoolahan also is involved in system-wide UPMC leadership councils and committees where she represents nursing. She is board certified in nursing administration.

She is responsible for a range of departments within the nursing and patient care division: Inpatient Nursing Services, Critical Care, Cardiovascular Services, Care Management and Social Services, Education, the Emergency Department, Infection Control, Patient Transport, IV Team, Nurse Practitioners, Nursing Informatics, Patient Relations, Pharmacy, Quality and Risk Management, Rehabilitation, Respiratory Therapy, Sleep Lab and the Transitional Care Unit.

"Obtaining my MSN from La Roche opened many opportunities to advance in my career," Ms. Hoolahan said.

She was selected as one of 20 nurse executives across the country to be in a three-year Robert Wood Johnson Executive Nurse Fellows program (2008-2011) to prepare nurse executives to lead health care policy and health care in senior executive roles.

In her community, Ms. Hoolahan has served on the Chatham University Advisory Board, California University of Pennsylvania MSN Program Advisory Board and the CNO Advisory Council for Hospital Association of Pennsylvania. She is former president of Southwestern Pennsylvania Organization of Nurse Leaders and current president of Pennsylvania Organization of Nurse Leaders. She serves as a magnet appraiser for the American Nurse Credentialing Center.