



## Marjorie A. Jacobs '87 Executive Director, Care Management/Quality UPMC St. Margaret

After graduating from La Roche College, Marjorie Jacobs moved on to build a successful career in the health care industry.

At UPMC St. Margaret, Ms. Jacobs works as the executive director of care management and quality. In this leadership position, she is responsible for planning, organizing, and directing all administrative

and functional activities related to hospital and physician quality. She provides administrative leadership and performance improvement activities, patient flow, quality resource management, and discharge planning in collaboration with all hospital administrative staff and physician leadership.

Ms. Jacobs also is responsible for ensuring compliance with external regulatory entities related to quality and safety, and provides leadership in the fulfillment of quality initiatives and expectations of the hospital.

"La Roche was one of the first colleges to offer BSN and MSN programs for women who were actively working," she said. "I graduated from a diploma program in nursing and was able to obtain, on a part-time basis, my BSN and MSN degrees when no other school at that time afforded this opportunity."

Ms. Jacobs is a financial contributor to the St. Margaret Foundation and is a volunteer for Foundation and Hospital-sponsored events, including the annual 5K Fitness Classic. She also participates in Day of Caring, American Cancer Society's Relay for Life, Scouting for Food, Dress for Success, HAVIN Women's Shelter and the American Heart Association.