

Week 1: RedR Essentials of Humanitarian Aid May 16 - 20

Monday 5/16	Tuesday 5/17	Wednesday 5/18	Thursday	Friday
The Humanitarian Context	The Humanitarian Professional	Putting it into Practice	Reflecting on Practice	The Realities
09.00	09.00	09.00	09.00	09.00
Introductions and Expectations (60') ----- Humanitarian Context (60')	Course Recap (15') ----- Quality and Accountability (90')	Course recap (20') ----- Needs Assessment (90')	Re-task OPE ----- Team Review (30')	Course Recap (15') Staff Safety and Security (90')
11:00-11:15 Break	10:45-11:00 Break	10:50-11:05 Break	Coffee during exercise	10:45-11:00 Break
Humanitarianism (105')	Individual Responsibility in Relief Work (130')	OPE briefing and exercise	OPE work	Impacts and Dilemmas of Relief Work (60') ----- Realities of Relief work (60')
13:00-14:00 Lunch	13:10-14:10 Lunch	13.00-1400 Lunch	Lunch during exercise	13:00-14:00 Lunch
International Law (90')	Motivations (60')	Operation Planning Exercise	OPE Presentations (90')	Psychological Health (60') ----- Next steps (45')
15:30-15:45 Break	15:10-15:25 Break	16:30-1645 Break	14:45-15:00 Break	15:45-16:00 Break
The International Relief System (90') ----- Daily recap (15')	Teamwork (90') Daily recap (15')	Working with the Media (45')	Task debrief of OPE (75') ----- Team debrief of OPE (60')	Action Planning, Course (75') Review, Evaluation & Close
Optional Evening Programs				
7:00 om Documentary: Henri Dunant	Free Night	7:00 pm Guest Faculty: Terry Jeggle Thinking Abroad	7:00 pm Documentary End of Poverty	Free Night

Week 2: Special Areas and Skills in Humanitarian Aid May 21- May 27

Saturday 5/21	Sunday 5/22	Monday 5/23	Tuesday 5/24	Wednesday 5/25	Thursday 5/26	Friday 5/27
9:30 am departure		9:00 – 11:45 am	9:00 – 11:45 am	9:00-11:45 am	8:00 am	9:00-11:45 am
Optional Pittsburgh Tour	Free Morning and Early Afternoon	Humanitarian Aid - Project Management I Faculty: James Stockstill	Humanitarian Aid - Project Management II Faculty: James Stockstill	Sectors and Intersection of Humanitarian Intervention: Food/food security Emergency education Water & water management Faculty: Eman Elitgani	Field Trip – departure from LRC at 8:00 am 9-11:30 am <i>Global Links:</i> Site visit, tour with lecture and service project	Human Rights in Development Faculty: Judy Hale Reed
Lunch in Town	Box lunch	12:00 Lunch	12:00 Lunch	11:45 Lunch Skype Discussion with Mustafa Hassan	Noon-1:30pm: <i>Conflict Kitchen</i>	12:00 Lunch
Free Afternoon	4:00-6:00 pm Documentary: Sand and Sorrow Darfur Simulation: Role assignment	1:00 – 5:00 pm Darfur simulation Faculty: Andy Pugh Resources: Background package	1:00-3:45pm Communications and Media in Humanitarian Aid Faculty: Eman Eltigani 4:00-5:30 Technology & Development Faculty: Jeff Ritter	1:30-4:00 pm Global Issues in Aid & Development: Faculty: Robert John	1:45-2:15pm <i>Thread</i> 2:45-3:30pm <i>Global Switchboard</i>	1:30-3:00 pm Ethics and Aid Faculty: Carly Reed 3:00- 4:30 Concluding Q&A All Faculty
6:00 pm Dinner	6:00 pm Dinner	6:00 pm Dinner	6:00 pm Dinner	6:00 pm Dinner	6:00 pm Dinner	7:00 pm
Free Night!	7:00—9:00 pm Preparatory Group Work	Free Night!!	6:30 pm Initiatives in HumAid: SurgiCorps Int. CFDP Peace Corps Rotary International	Free Night!!	7:00 pm: Documentary: <i>Girl Rising</i>	Closing Dinner – Aladdin's

Week 2 – Detailed Session Content Descriptions

Communications and Media in Humanitarian Aid: Media plays different roles during the emergencies and the humanitarian intervention. The media reflects the crisis and highlights the need for funding as its traditional role. During the crisis and development operation, however, Media plays crucial role in informing and responding to the community's voice. The session explores the process of engaging the community with the media to make their voice heard and to improve the quality of the services.

Darfur simulation: The goal of this role-play is to help participants understand the respective roles and motivations of key UN agencies, NGOs and government authorities in responding to a specific humanitarian emergency.

Ethics and Aid This session reviews ethics in humanitarian aid, including “do no harm” practices as well as crosscutting issues related to gender, children, and culture. The pros and cons of do no harm will be discussed, along with guidelines, best practices, and ethical dilemmas in the field of humanitarian aid.

Field Trip: This day long field trip is designed to give participants the opportunity to explore 3 unusual, Pittsburgh-based aid and aid-related organizations: Global Links, Conflict Kitchen, and Thread (see detailed descriptions of each in “Partner Organizations”).

Humanitarian Aid Project Management: No matter for whom you are working or in what context, in order to deliver effective assistance, the scope, scale and quality of your work must operate within a framework of humanitarian project management. We will work through the elements of the humanitarian project cycle, using practical experience; building on course scenarios and introducing some commonly used standards.

Human Rights in Development: This session will begin with a summary of the presenter's professional background in international human rights work. It will include a basic overview of human rights, with particular attention to cultural competency, human trafficking, gender equality, forced migration, and working with special populations. This presentation will also touch on issues of individual responsibility and security.

The Humanitarian Response: At the Crossroads of Aid, Development and Conflict

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The Construct of Community: A Story of Culture, Vulnerability and Conflict in the Sahel Region with Reference to the Baggara Tribes

1. Framing the Crises - Environmental and historical context of the region
2. Construct of Engagement - Conflict and the vulnerability of pastoralists and Arab nomads
3. Bridging the Gap – Constructing a new narrative of community in the SahelPittsburgh Tour: This optional trip will visit a historic place in Pittsburgh, The Strip District! We will park in the Strip and have free time wander around, do some shopping and grab a bit to eat.

Sectors in Humanitarian Intervention: This session will explore four key sectors in humanitarian aid, looking at standards & best practices, case studies and organizations working in these specialty areas. The session will also reflect on the community participation and its involvement of the intervention progress.

1. Food and Food Security: “When all people at all times have physical, social and economic access to adequate amounts of nutritious food in good condition to meet their dietary needs and food preferences for an active and healthy life (FAO) – what does it take to make this a reality?”

2. Education in Emergencies: When humanitarian crises occur, all parts of life are affected, including education. Emergency education is essential because it provides stability, structure, and protection for children and their families.
3. Water and Water Management: We will look at the Global Water Crisis, UN-based Call for Action and WASH Projects (water, sanitation, hygiene)
4. Protection and Gender based Violence (GBV): Women and Children are most vulnerable group during the emergencies. This group needs to be empowered and protected to face the crisis and overcome the challenges.

Technology and Development: This workshop will focus on two topics: 1. A survey of the uses and evolution of ICTs in development, specifically for health, agriculture, governance, business and education. 2. Recent developments and concepts of the uses of technology in emergency situations.

Thinking Abroad: In this session, Terry Jeggle and his wife Char will share their insights and experiences from 4 decades of work in the field of humanitarian aid and disaster management. They will discuss personal, professional, political, geographical and cultural elements of their experience and will answer any questions participants may have about the field.

Faculty and Staff

Eman Eltigani is qualitative research and development communication professional with over 12 years of international experience in the media and development sectors. She has a deep understanding of social research, advocacy, public diplomacy, training, coordination and team management. Eman has worked with UNICEF, UN Habitat, BBC Media Action, the International Bar Association, and the British Foreign Office. In her work with diverse clients, Eman has promoted on-the-ground dialogue with diverse groups of people living through multiple challenges, including Internally Displaced People (IDPs), refugees, human right activists and vulnerable groups. Eman is an expert in using media to advocate for the education of vulnerable women and children discussing sensitive issues such as FGM/C, Early Marriage and human rights. Most recently, in collaboration Liverpool University, Eman led team of researchers developing a Health Communication Manual for health workers working for organizations in Sudan and Malawi fighting BT and HIV/AIDS.

Mustafa Hassan has over 12 years experience in Child Protection in Emergencies with Save the Children, International Committee of the Red Cross (ICRC), UNICEF, Terre des hommes (Tdh) and the International Rescue Committee (IRC). He has worked with IDPs and refugees settings in Sudan, Sri Lanka, Kenya, Jordan and Serbia. He has his B.Sc. in Political Science (University of Khartoum - Sudan), Post-Graduate Diploma in Human Rights and Civil Society (Cairo University - Egypt) and Masters degree in Children's Rights (University of Fribourg/IUKB) - Switzerland. In 2015, he was named by Time Magazine as one of the world's 100 most influential people in 2015 for contributing to protection of Syrian refugees in Jordan.

Terry Jeggle has traveled, lived and worked overseas for the past 40 years, specializing in disaster and risk management activities in field operational, policy development and professional training programs Over the past 40 years. He has been associated with non-governmental organizations (CARE), United Nations and other international agencies engaged in national development activities, as well as relating to technical and academic professionals and governmental officials in more than 70 countries. During this period he has also been involved in professional growth and institutional development as well as in teaching and related educational endeavors. Retiring from the United Nations in 2009, Terry and his wife Char, continued their intercontinental journeys by relocating to Pittsburgh where he was appointed a Visiting Scholar at the Disaster Management Center of the Graduate School of Public and International Affairs (GSPIA) at the University of Pittsburgh. He has been an adjunct faculty member in GSPIA at Pitt co-teaching a graduate course in Humanitarian Crises: Case Studies in Disaster Response and Reducing Risk. He also consults in international disaster and risk management, related curriculum review, and professional development.

Robert John Robert John often refers to himself as a storyteller when sharing and interpreting life experiences. As subject matter, he draws upon a 40 year relationship with the country of Sudan and 10 years of direct experience working with national organizations and institutions in the country. As an insider and outsider to the country, Robert offers a historical perspective to the internal mechanisms of conflict, change and the challenges of national institutions, organizations and staff engaged in humanitarian work. As a result his approach to training tends to focus upon observations that convey knowledge about conflict, change and ideally convey some truth that deepens our understanding of who we are as humanitarians. At present Robert is in pursuit of his Doctorate in Workforce Education and Development at Penn State. His area of research is in social and comparative education with particular interest in the use of storytelling in training and organization development.

Andy Pugh has over fifteen years of experience in working in humanitarian crises around the world. Early in his career, he managed a number of emergency relief and long-term development programs for CARE in the Middle East and West Africa. Then he launched a policy advocacy initiative for CARE to influence the White House and Congress and share NGO perspectives to specific humanitarian crises around the world. More recently he moved with his family to Pittsburgh and has worked with NGOs in multiple emergencies—first with Save the Children in Haiti immediately after the 2010 earthquake, and later with International Rescue Committee in Pakistan after the floods of 2010 and 2011. In 2012, he did an assignment as Oxfam International’s Country Director in Haiti, and then extended his stay until December 2013 to lead the coordination committee for all humanitarian NGOs. Andy teaches a class in international humanitarian emergencies for grad students at the University of Pittsburgh. He holds an MPA in International Development from the Woodrow Wilson School at Princeton, and a bachelor’s degree in government from Harvard

Red R faculty <http://www.redr.org.uk/en/Training-and-more/our-trainers/index.cfm>

- **Justine Tordoff** has 18 years work experience in the humanitarian and development sector, including 11 years with Oxfam GB. Her roles there included Deputy International HR Director in the Headquarters, Tsunami response HR Manager in Sri Lanka and South Asia Regional HR Manager based in Delhi, providing HR Leadership to Oxfam’s Humanitarian and Development programmes in India, Afghanistan, Pakistan, Bangladesh, Nepal and Sri Lanka with a staff of over 600 and a budget of GBP20 million. She also worked as Country Director in Mozambique. Justine has facilitated Management and Leadership Training programmes in various countries in Africa, Asia and Central America, and in her role as HR Director for RedR UK is now a facilitator on a number of RedR courses.

- **Simon (Max) Ashmore** has over 16 years work experience in the humanitarian sector, including 13 years with the International Committee of the Red Cross (ICRC). His roles there included Head of Delegation in Haiti and the Central African Republic, Deputy Head of Delegation in the Democratic Republic of Congo and Deputy Head of Operations in the Geneva headquarters, responsible for Sudan and Chad. He has implemented and/or managed programmes covering most humanitarian activities, including protection, detention, direct assistance, health, WASH and the promotion of international humanitarian law. These have taken place in many contexts, including Bosnia, Sri Lanka, Guinea, Aceh (Indonesia) prior to the tsunami, and South Sudan. Max is now a self-employed consultant based in his native country, the U.K.

Charlotte (Carly) Reed works as the Assistant Director of Global Engagement at La Roche College. She earned her undergraduate degree in Peace and Conflict Studies and holds a Masters in Public Policy and International Development and a doctorate in Human Rights and Sustainability from Scuola Superiore Sant’anna in Pisa, Italy. Her dissertation focused on the reintegration of girl child soldiers in Colombia, where she spent a year working with local organizations implementing reintegration programs. She has worked in international development in Bolivia, Peru and Colombia.

Judy Hale Reed has worked to improve women's and children's lives for twenty years, with an emphasis on gender equality and combating trafficking in persons for the past decade. She has focused on addressing these issues through partnerships and cooperation between government and civil society, and more recently within the private sector as well. Her publications include a textbook chapter on community based responses to human trafficking in the U.S. and a law journal article on culturally competent interventions for early marriage. She is a member of the Southwestern Pennsylvania Anti-Human Trafficking Coalition, and previously participated in the Washington State Anti-Human Trafficking Task Force and volunteered as a Bilingual Domestic Violence Advocate. She has worked in the Republic of Moldova for six years, first as a Peace Corps Volunteer, then as a consultant to UN agencies on social service system development, and later with the OSCE Mission to Moldova on national coordination and capacity building for gender equality and anti-trafficking matters. She has just completed a Juris Doctor degree at Duquesne University in Pittsburgh, PA. She holds a master's degree in Public Administration with a specialization in anti-trafficking in persons work from Seattle University, and a bachelor's degree in Sociology and Women's Studies from Ohio University.

Jeff Ritter, Ph.D. , Co-Director, Global Development & Humanitarian Aid program; Professor, Department Chair of Communication, Media and Technology and Coordinator of the Film, Video and Media Program. Jeff served as a Visiting International Professor for SPARK – Amsterdam, in the Liberia Faculty Enrichment Program, Monrovia, Liberia and in the Mitrovica Summer University, Mitrovica, Kosovo. He has a special interest in technology and development. He has worked in many different areas of communication, including music, media, and film. He has an extensive record of research in the areas of communication, technology, teaching, and development.

James Stockstill is the Deputy Director of Microjustice4All, a Dutch development NGO delivering international grass-roots legal assistance. He has worked in a variety of humanitarian project management roles in countries around the world over the past decade. After interning with UNESCO in China, attended law school and became a Human Rights Officer with the Organization for Security and Cooperation in Europe (OSCE) Mission in Kosovo. Seeking more field experience, he joined Doctors without Borders / Medecins sans Frontieres as a Project Coordinator. With MSF, he managed short and long-term emergency field projects in Ethiopia, South Sudan, Zimbabwe, Nigeria and Nepal. The projects addressed a diversity of humanitarian needs including public health and disease epidemics, water and sanitation (WASH) crises, food insecurity and conflict. He then joined Oxfam GB's emergency response team and led a food insecurity response in Uganda before accepting a job in Beirut with the United Nations Relief and Works Agency (UNRWA). With UNRWA, he led a \$22 million EU-funded project to reform the education system for 33,000 Palestinian refugee students in 74 schools across Lebanon.

Our Partner Organizations:

Cameroon Football Development Program (CFDP)'s mission is to improve the lives of youth in Cameroon through soccer, promoting education, life skills, and leadership to youth in underserved areas. Their community leagues and afterschool programs are driven by local leadership and help to develop the social infrastructure of the community. <http://cameroonfdp.org/>

Conflict Kitchen is a Pittsburgh-based restaurant that only serves cuisine from countries with which the United States is in conflict. Each Conflict Kitchen iteration is augmented by events, performances, and discussions that seek to expand the engagement the public has with the culture, politics, and issues at stake within the focus country. (<http://conflictkitchen.org/>).

Global Links is a Pittsburgh-based medical relief and development organization dedicated to promoting environmental stewardship and improving health in resource-poor communities, primarily in Latin America and the Caribbean. Our two-fold mission provides hospitals with a socially and environmentally beneficial alternative to sending hundreds of tons of still-useful surplus materials to landfills (<http://www.globallinks.org/>) .

Global Switchboard The Global Switchboard is a co-working space and a growing coalition of Pittsburgh's globally engaged social-profit organizations and individuals. It is Pittsburgh's home for global engagement, a way to bring new resources to the city, and a space to cultivate new and innovative global ideas.

Peace Corps sends Americans abroad to tackle the most pressing needs of people around the world. Volunteers work at the grassroots level toward sustainable change that lives on long after their service while becoming global citizens and serving their country. When they return , their knowledge, experience, and global outlook to enriches the lives of those around them. <http://www.peacecorps.gov/about/>

RedR is an international humanitarian NGO which supports aid organisations and other humanitarian actors across the world by developing skills and providing expertise. We act to ensure disaster-prone communities are resilient by giving them practical life-saving skills, advice and support, which help them prepare for, respond to and recover from natural and man-made disasters <http://www.redr.org.uk/>

Rotary International is an international organization with local chapters that provide service to others, promote integrity, and advance world understanding, goodwill, and peace through its fellowship of business, professional, and community leaders.

Surgicorps International is a non-profit organization whose mission is to provide free surgical and medical care to people in need in developing countries. Surgicorps believes in, providing free surgical and medical care to people in need in developing countries, thus allowing them to become functional members of their society. Additionally, it works to provide individuals the personally rewarding experience of giving back through serving others as well as fostering an exchange of knowledge and experience among medical professionals resulting in improved surgical techniques and patient care.

Thread is a Pittsburgh-based organization that started as a small group of dedicated social entrepreneurs and has grown to convert millions of bottles into raw materials and fabric each month – catalyzing real change in communities that need it most. (<http://www.threadinternational.com/partnership/>)

Documentaries included in the program:

* **Sand and Sorrow** A documentary about the events that led to the rise of Darfur's Arab-dominated government and the international community's "legacy of failure" to respond to the genocide carried out in the country.

* **End of Poverty** - Global poverty did not just happen. It began with military conquest, slavery and colonization that resulted in the seizure of land, minerals and forced labor. Today, the problem persists because of unfair debt, trade and tax policies -- in other words, wealthy countries taking advantage of poor, developing countries. This feature-length documentary explains how today's financial crisis is a direct consequence of these unchallenged policies that have lasted centuries. Given that 20% of the planet's population uses 80% of its resources and consumes 30% more than the planet can regenerate, more and more people will sink below the poverty line.

* **Girl Rising** - From Academy Award-nominated director Richard E. Robbins, Girl Rising journeys around the globe to witness the strength of the human spirit and the power of education to change the world. Viewers get to know nine unforgettable girls living in the developing world: ordinary girls who confront tremendous challenges and overcome nearly impossible odds to pursue their dreams. Prize-winning authors put the girls' remarkable stories into words, and renowned actors give them voice.

* **Good Fortune** explores how massive, international efforts to alleviate poverty in Africa may be undermining the very communities they aim to benefit. Through intimate portraits of two Kenyans battling to save their homes from large-scale development organizations, the film presents a unique opportunity to experience foreign aid through the eyes of the people it is intended to benefit. On the outskirts of Nairobi, Silva's home and business in Africa's largest squatter community are being demolished as part of a United Nations slum-upgrading project. In the rural countryside, Jackson's farm is being flooded by an American investor who hopes to alleviate poverty by creating a multi-million dollar rice farm. Interweaving meditative portraits of its characters, GOOD FORTUNE examines the real-world impact of international aid. With a broad scope and intimate style, the film portrays gripping stories of human perseverance and suggests that the answers for Africa lie in the resilience of its people.

* **Henry Dunant** - An idealist, a romantic, humanist and visionary, Swiss-born Henry Dunant led an insane battle to convince nation states to allow a relief society to take care of soldiers who fell on the battlefield, regardless of their nationality. The fierce will of this man who dared the impossible, thereby earning the first Nobel Peace Prize, was the spark that led to the founding of the Red Cross Society. *"Because the ones who are crazy enough to think that they can change the world are the ones who do!"* Henry Dunant

